

TOURIST OFFICE ACCESSIBILITY

The Alpe d'Huez Tourist Office is committed to providing an accessible welcome to all visitors, including people with reduced mobility, disabilities, or specific needs.

Building Access

- ✓ Accessible parking space (PRM/disabled parking).
- ✓ Entrance lobby with an access ramp.
- ✓ Lift available 24 hours a day.
- ✓ Automatic doors.
- ✓ Accessible and well-maintained outdoor pathways, including during the winter season.

Interior Facilities

- ✓ Interior spaces designed to allow wheelchair access.
- ✓ Clear and easy-to-read signage.
- ✓ Tourist information available in self-service at an accessible height.
- ✓ Accessible toilets with adequate manoeuvring space.

Personalised Assistance

- ✓ Staff trained to welcome and assist visitors with disabilities.
- ✓ Comprehensive information on accessible accommodation, activities and services available in the resort.
- ✓ Information provided on adaptive skiing facilities and accessible (PRM) infrastructure.

Enhanced Accessibility

- ✓ Guide dogs and assistance dogs are welcome.
- ✓ Consideration given to different types of disabilities (physical, sensory and cognitive) in both visitor assistance and information services.

To help us prepare for your visit and meet your specific needs, we recommend contacting the Tourist Office in advance.

Address: Place Joseph Paganon, 38750 Alpe d'Huez, France

Telephone: +33 (0)4 76 11 44 44

Email: info@alpedhuez.com

Opening hours: Every day during the season from **8:45 a.m. to 6:00 p.m.**; Saturdays until **6:30 p.m.**